

## Healthy Options Adult

### Single Item Measure

#### Question 26

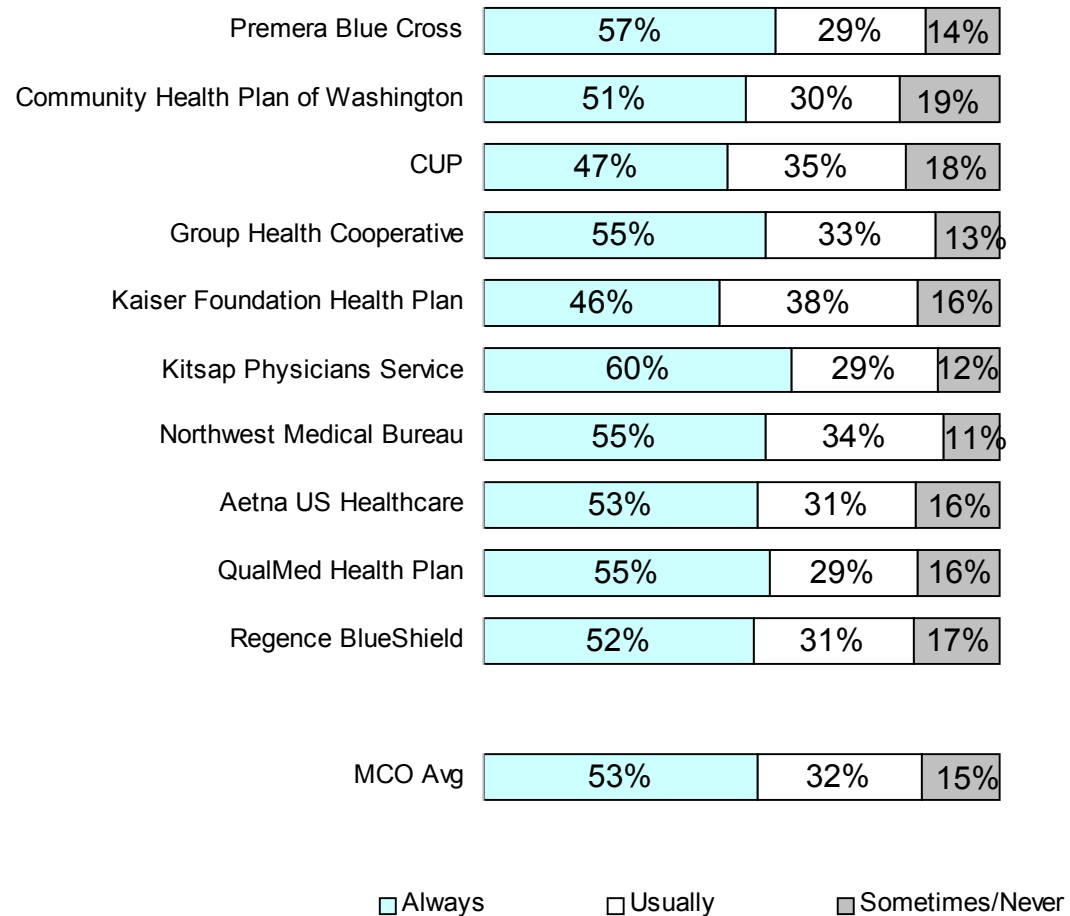
Survey respondents were asked:

“In the last 6 months, how often were office staff at a doctor’s office or clinic as helpful as you thought they should be?”

**Note:**

This question was answered by people who indicated they had been to a doctor’s office or clinic at least once in the first 6 months of 1998.

#### Q26 Office staff at doctor's office were helpful (N=3,360)



## Healthy Options Adult

### Single Item Measure

#### Question 27

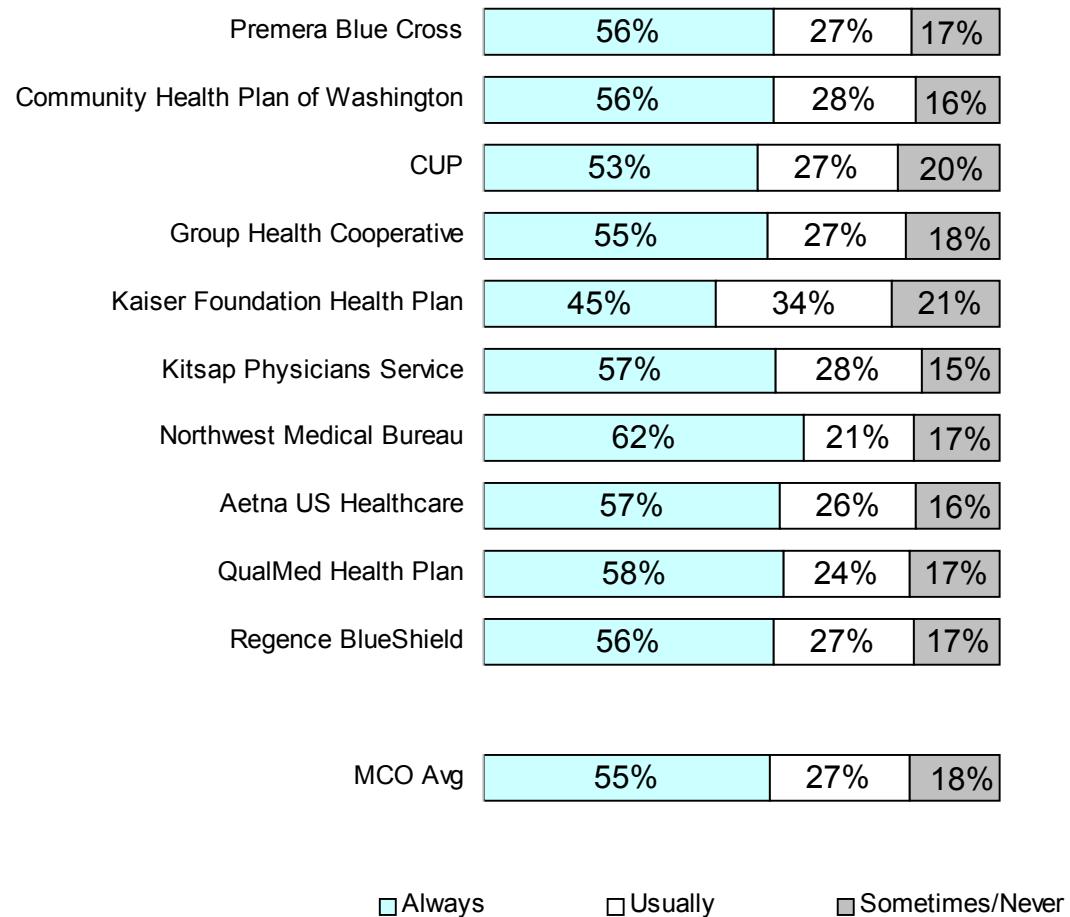
Survey respondents were asked:

“In the last 6 months, how often did doctors or other health providers listen carefully to you?”

**Note:**

This question was answered by people who indicated they had been to a doctor's office or clinic at least once in the first 6 months of 1998.

#### Q27 Doctors listened carefully to you (N=3,363)



## Healthy Options Adult

### Single Item Measure

#### Question 29

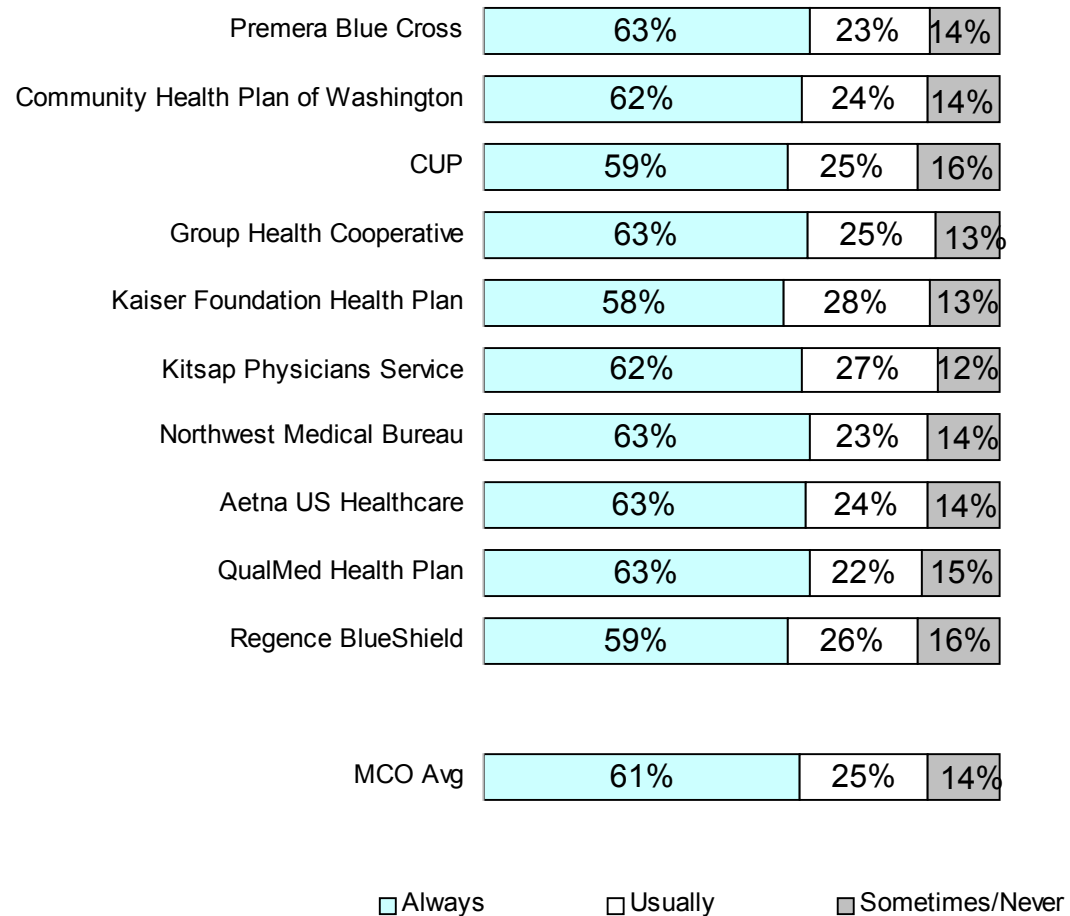
Survey respondents were asked:

“In the last 6 months, how often did doctors or other health providers explained things in a way you could understand?”

**Note:**

This question was answered by people who indicated they had been to a doctor's office or clinic at least once in the first 6 months of 1998.

#### Q29 Doctors explained things in a way you could understand (N=3,360)



## Healthy Options Adult

### Single Item Measure

#### Question 30

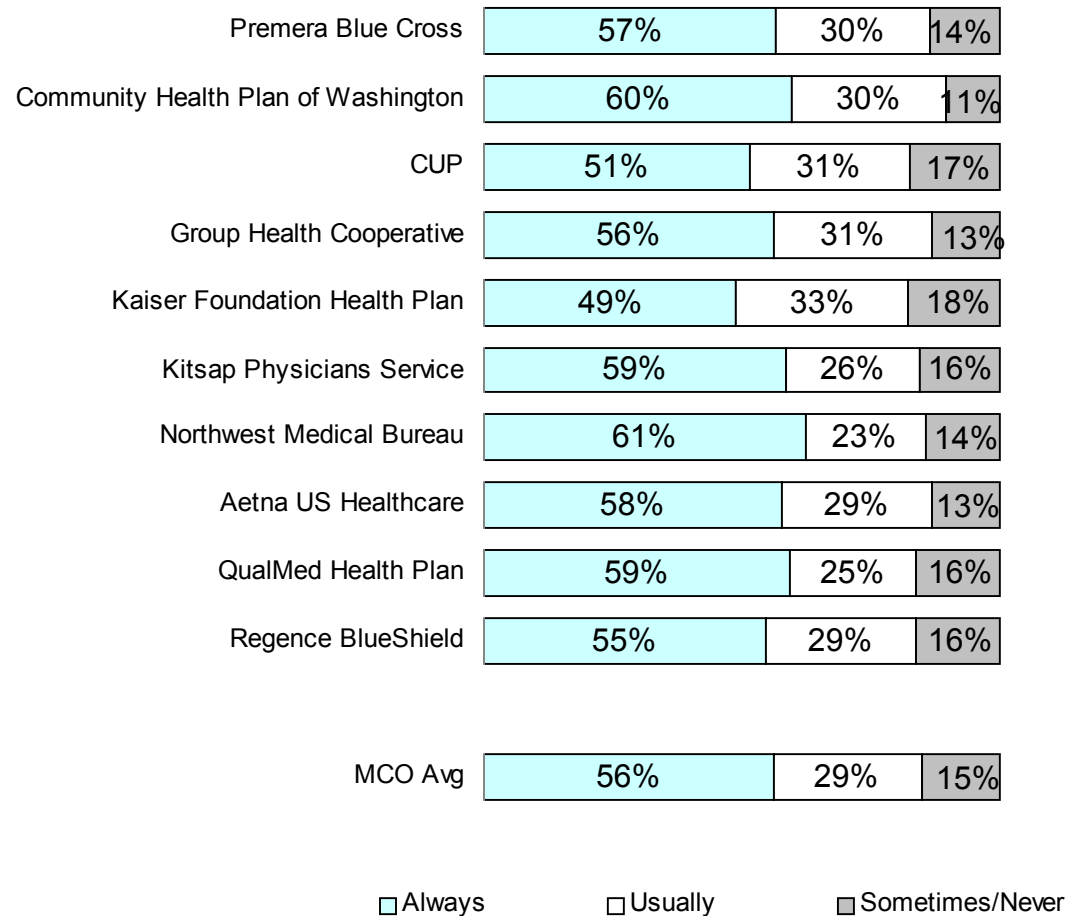
Survey respondents were asked:

“In the last 6 months, how often did doctors or other health providers show respect for what you had to say?”

**Note:**

This question was answered by people who indicated they had been to a doctor's office or clinic at least once in the first 6 months of 1998.

#### Q30 Doctors showed respect for what you had to say (N=3,356)



## Healthy Options Adult

### Single Item Measure

#### Question 31

Survey respondents were asked:

“In the last 6 months, how often did doctors or other health providers spend enough time with you?”

**Note:**

This question was answered by people who indicated they had been to a doctor's office or clinic at least once in the first 6 months of 1998.

#### Q31 Doctors spent enough time with you (N=3,360)

